



TERMS AND CONDITIONS – SEGWAY POINT PRAGUE

Please read carefully. By booking a tour you agree with the following terms and conditions.

GENERAL TERMS

- All tours start at our Segway Point Prague office located at the address ZBOROVSKA 66 – next to Café Savoy, just across the river from the National Theatre – unless it is agreed otherwise.
- Please arrive around 15 minutes prior to the scheduled departure time of the tour.
- Each participant will be required to sign a liability waiver.
- Any participant under the age of 18 must be accompanied by a paying adult aged 18 or over, who has signed the liability form.
- Each tour begins with a safety orientation and riding practice (it is not counted to the tour time).
- Segway Point Prague operates in most weather conditions (in case of rain raincoats are provided). However, Segway instructors reserve the right to cancel operation if they consider that weather conditions may affect the safety of the participants. A full refund or alternative date will be offered in the rare occasion of this happening.
- Segway Point Prague reserves the right to use any photographs or video they have captured during any of their tours. These may be used for promotional purposes.
- Segway Point Prague reserves the right to change or alter its tour routes due to greater forces.

PARTICIPANT REQUIREMENTS & SAFETY

Riders failing to meet any of the following requirements will not be able to participate in any of our Segway tours.

- Must weigh at least 35 kg.
- Safety helmet is provided and required to all participants.
- Comfortable footwear is advised, i.e. trainers etc.
- Must be able to step on and off the base of the Segway unassisted. This is approximately 20 cm high.
- Must follow all guidance and safety instructions given by Tour Instructor. Failure to do so may result in your tour being terminated if your riding is deemed unsafe.
- Must inform instructor of any impairments (sight, hearing, balance etc) which may affect their safety whilst using the Segway. If you suffer from any back injuries, limb injuries, serious health problems, or are pregnant, you will not be permitted to participate on our Segways.
- It is a rider's responsibility to ensure they are fit to ride a Segway.
- PARTICIPANTS MUST NOT BE UNDER THE INFLUENCE OF ALCOHOL OR DRUGS
- Participants must not stop on the tour without direction from the instructor and keep in close formation to the other group participants.
- No racing or deliberate contact is allowed whilst riding the Segways.



LIABILITY WAIVER

- There is a risk of injury or death when using a Segway PT (personal transporter).
- Segway Point Prague will provide sufficient training and supervision so as to minimize all reasonable risks, however, you acknowledge that use of a Segway PT is undertaken at your own risk.
- You agree that Segway Point Prague is not responsible for any personal injury, death, loss or damage, which may occur, unless it occurs as a direct result of their negligence.
- If you cause any damage, loss, injury or death, as a result of inappropriate actions not resulting from the operator's negligence, you accept liability for those actions and agree to be held accountable for them.
- If you cause a damage on a Segway transporter, Segway Point Prague reserves the right to charge an adequate amount for the damage on the transporter

PAYMENT POLICY

- A full payment is required to complete the booking.
- You can contact us with a question or a preliminary request before the final booking and binding reservation.
- All prices listed on the website are per person in CZK or EUR currency.
- There are group discounts for groups of 5 to 16 people. For larger groups please contact us and we will make a reservation for you.
- A safe payment system is used for collecting the payment.
- You can choose between a credit card or a paypal payment. Please contact us if you would like to pay by paypal. There are no charges or service fees for processing the payments.
- If you do not receive a confirmation email with information about your order, please contact us at info@segway-point.cz.
- Personal information collected during the reservation process will only be used for the reservation and tour purpose and will not be disclosed to a third party.

CANCELLATION POLICY

- If you need to cancel your booking for any reason, please inform Segway Point Prague by email or telephone.
- If you provide more than 72 hours (5 days in case of larger groups 10+ people and events outside Prague) notice from your scheduled booking, we can reschedule or offer a full refund (excluding vouchers).
- If you provide less than 72 hours notice, we can try to reschedule you to another time but we are unable to offer a refund.
- If Segway Point Prague has to cancel tours due to adverse weather conditions or other unforeseen circumstances, a refund or alternative date will be offered. Segway Point Prague will make all reasonable efforts to inform participants of such cancellations.
- Segway Point Prague cannot be held liable for any costs or losses affected participants may incur.



According to the law on the Registration of sales, the seller is obliged to issue a receipt to the buyer. He is also obliged to register a revenue received from the Tax online; in case of technical failure, then within 48 hours.

CONTACT INFORMATION

Segway Point Prague is an official Segway tour operator managed by GSI distribution s.r.o., the Segway distributor for the Czech Republic.

Address:

–head office: Plavecka 2, Prague

–tour office: Zborovska 66, Prague (All tours start here!)